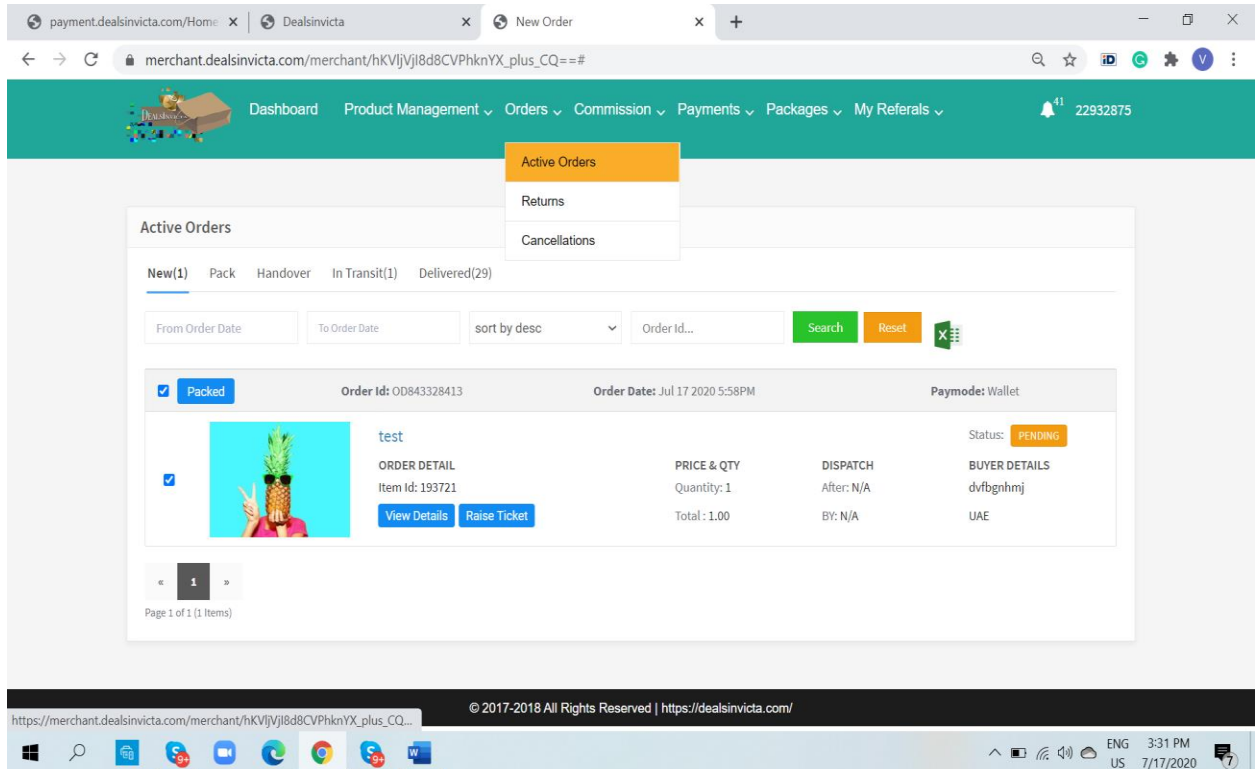


Delivery statuses for goods that require shipping

You are already Dealsinicta merchant and a buyer has bought your product. What is next?

- Go to Orders – Active orders and you will see what has been bought.



The screenshot shows the Dealsinicta merchant dashboard. The top navigation bar includes links for Dashboard, Product Management, Orders, Commission, Payments, Packages, and My Referrals. A notification bell shows 41 alerts. The user ID is 22932875. A dropdown menu for 'Active Orders' is open, showing options for Returns and Cancellations. The main content area displays the 'Active Orders' section with filters for New(1), Pack, Handover, In Transit(1), and Delivered(29). A search bar allows filtering by 'From Order Date', 'To Order Date', 'sort by desc', and 'Order Id...'. A table lists one order with the following details:

Order ID	Order Date	Paymode
OD843328413	Jul 17 2020 5:58PM	Wallet

The order details for Item Id: 193721 are as follows:

ORDER DETAIL	PRICE & QTY	DISPATCH	BUYER DETAILS
Item Id: 193721 View Details Raise Ticket	Quantity: 1 Total: 1.00	After: N/A BY: N/A	Status: PENDING dvfbgnhmj UAE

The page footer includes the URL https://merchant.dealsinicta.com/merchant/hkVjVjI8d8CVPhknYX_plus_CQ..., copyright information © 2017-2018 All Rights Reserved | <https://dealsinicta.com/>, and system information: ENG US, 3:31 PM, 7/17/2020.


There are several delivery statuses:

- Packed- click on status “Packed” when the product has been pack.

The screenshot displays the merchant dashboard for DealsinVICTA. The top navigation bar includes links for Dashboard, Product Management, Orders, Commission, Payments, Packages, and My Referrals. A notification bell shows 41 alerts. The main content area is titled "Active Orders" and features a filter menu with options: New(1), Packed, Handover, In Transit(1), and Delivered(29). The "Packed" filter is selected. Below the filter, there are search and reset buttons. A modal window is open in the center, displaying a green checkmark icon and the text: "Success Order Updated Successfully" with a "Close" button. The background shows an order card for Order ID: 0D843328413, with a status of "Packed" and a "test" item. The order details include "ORDER DETAIL" and "Item Id: 193721". The payment method is "Paymode: Wallet" with a status of "PENDING". The dispatch information is "After: N/A" and "BY: N/A". The buyer details are "BUYER DETAILS" with "dvtbgnhmj" and "UAE". The footer of the dashboard shows the copyright notice: "© 2017-2018 All Rights Reserved | https://dealsinvicta.com/". The Windows taskbar at the bottom shows the system tray with the date and time: "ENG 3:36 PM US 7/17/2020".

- For your information, once the “Packed” status is pressed by the merchant the customer cannot cancel the deal, because the “Cancel Your Order” button disappears.

The screenshot displays a web browser window with the URL `dealsinicta.com/customer/Orders`. The page title is "All Orders (37)". The main content area shows details for order ID `OD843328413`. The order is in the "Packed" status, as indicated by the "Packed" label and the "Track Order" button. The order details include:

OD843328413	No of items : 1	Date : 17-Jul-2020 5:58 PM
	Total Amount : € 1.00	Phone No.: 12121212
Paymodes : EUR Wallet: INV Wallet:		EUR Wallet : 0.70 INV Wallet : 0.30
Shipping Address : Sofia UAE (123wert6) INDIA		
	test	Quantity: 1 Price: € 0.99 shipping Charges : € 0.00 GST/VAT Charges : € 0.01 SubTotal : € 1.00

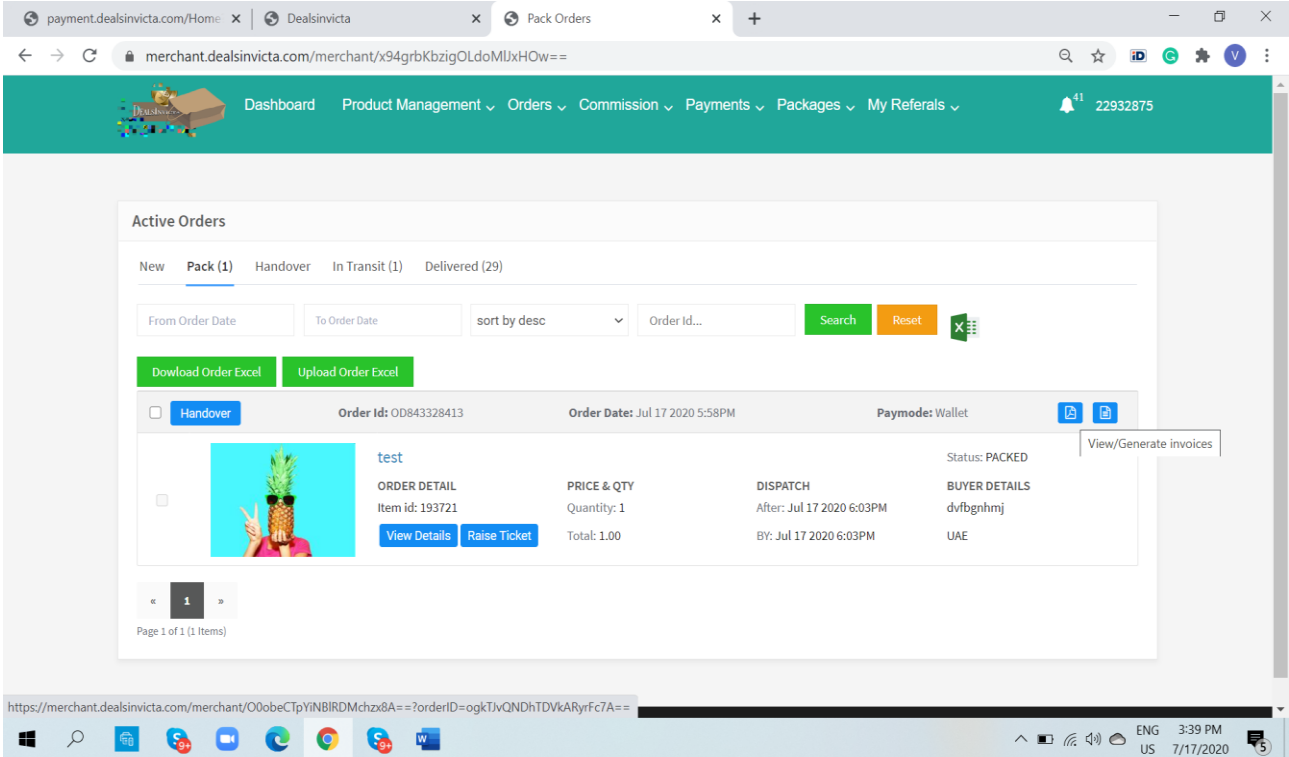
The "Courier Tracking No" section shows a timeline of the order's progress:

- Created: 17 Jul 2020 Friday
- Approved: 17 Jul 2020 Friday
- Packed: 17 Jul 2020 Friday (Current status)
- Handover
- In Transit
- Delivered

The sidebar on the left contains navigation options under "Accounts", "My Orders", "My Stuff", and "Help Desk". The Windows taskbar at the bottom shows the system tray with the date and time: 3:37 PM, 7/17/2020.

Through the below “Pack” button the order goes from “New” to “Pack”. Here the option “

- View/Generate invoices” gives already fully complete invoice form, which the merchant grants to the buyer once the purchase is packed. This automatically generated invoice can be delivered altogether with the purchase itself.



- Below the “View/ Generate Challan is the shipping slip that gives the shipping company all of the necessary information about the package, buyer, merchant. For the merchant’s convenience this document is recommended to be given to the courier.

The screenshot shows the merchant dashboard for DealsinVICTA. The top navigation bar includes links for Dashboard, Product Management, Orders, Commission, Payments, Packages, and My Referrals. The main content area is titled "Active Orders" and shows a list of orders. The current order is in the "Pack (1)" status.

Order details for Order ID: ODB43328413:

ORDER DETAIL	PRICE & QTY	DISPATCH	BUYER DETAILS
Item id: 193721 View Details Raise Ticket	Quantity: 1 Total: 1.00	After: Jul 17 2020 6:03PM By: Jul 17 2020 6:03PM	dvfbgnhmj UAE

Additional order information: Status: PACKED, Paymode: Wallet. A "View/Generate Challan" button is visible next to the order details.

- The picture below allows the buyer to track the status of the package. In this particular situation the package is in status “Packed”.

The screenshot shows the merchant dashboard for 'Dealsinvicta'. The 'Active Orders' section is highlighted, showing a list of orders. The selected order is for 'test' with order ID OD843328413, ordered on Jul 17 2020 at 5:58 PM. The status is 'Packed'. The order details include: Item ID: 193721, Quantity: 1, Total: 1.00. The dispatch information shows it was dispatched after Jul 17 2020 at 6:03 PM. The buyer details are dvfbgnhmj, UAE. The dashboard also includes navigation menus for Dashboard, Product Management, Orders, Commission, Payments, Packages, and My Referrals. There are search and filter options for the active orders, and buttons for 'Download Order Excel' and 'Upload Order Excel'.

The screenshot shows the customer order tracking page for 'Dealsinvicta'. The order ID is OD843328413. The order details are: No of items: 1, Date: 17-Jul-2020 5:58 PM, Total Amount: € 1.00, Phone No.: 12121212. The payment modes are EUR Wallet: INV Wallet: EUR Wallet: 0.70 INV Wallet: 0.30. The shipping address is Sofia UAE (123wert6) INDIA. The order status is 'Packed'. The order details include: Quantity: 1, Price: € 0.99, shipping Charges: € 0.00, GST/VAT Charges: € 0.01, SubTotal: € 1.00. The courier tracking no is shown as a timeline with stages: Created (17 Jul 2020 Friday), Approved (17 Jul 2020 Friday), Packed (17 Jul 2020 Friday), Handover, In Transit, and Delivered. A 'Track Order' button is visible next to the order details.

- The option “Handover” shows that the package is ready for dispatch. To change the status choose the order and click “Handover”.

The screenshot shows a web browser window with the URL `merchant.dealsinvicta.com/merchant/x94grbKbzigOLdoMJxHOW==`. The page title is "Active Orders". The navigation bar includes "Dashboard", "Product Management", "Orders", "Commission", "Payments", "Packages", and "My Referrals". The user's account number is 22932875.

The "Active Orders" section has tabs for "New", "Pack (1)", "Handover", "In Transit (1)", and "Delivered (29)". The "Pack (1)" tab is selected. Below the tabs are search filters: "From Order Date", "To Order Date", "sort by desc", and "Order Id...". There are "Search" and "Reset" buttons, and a "Download Order Excel" button.

The main content area shows a table with one order row. The order is selected, and a "Handover" button is visible. The order details are as follows:

ORDER DETAIL	PRICE & QTY	DISPATCH	BUYER DETAILS
Item id: 193721 View Details Raise Ticket	Quantity: 1 Total: 1.00	After: Jul 17 2020 6:03PM BY: Jul 17 2020 6:03PM	Status: PACKED dvtbgnhmj UAE

At the bottom of the page, there is a pagination control showing "Page 1 of 1 (1 Items)". The Windows taskbar at the bottom shows the time as 3:42 PM on 7/17/2020.

When the merchant changes that status, the buyer sees this:

The screenshot shows a browser window with the URL `dealsinvicta.com/customer/Orders`. The page displays an order summary for order ID `OD843328413`. The order is in the 'Packed' status, indicated by a blue 'Track Order' button. The order details include:

- Order ID: OD843328413
- No of Items: 1
- Date: 17-Jul-2020 5:58 PM
- Total Amount: € 1.00
- Phone No.: 12121212
- Paymodes: EUR Wallet: INV Wallet:
- EUR Wallet: 0.70 INV Wallet: 0.30
- Shipping Address: Sofia UAE (123wert6) INDIA

The order item is 'test' with a quantity of 1, priced at € 0.99. Shipping charges are € 0.00, and GST/VAT charges are € 0.01, resulting in a subtotal of € 1.00. A 'Track Order' button is visible next to the item.

The 'Courier Tracking No' section shows a timeline of the order's progress:

- Created: 17 Jul 2020 Friday
- Approved: 17 Jul 2020 Friday
- Packed: 17 Jul 2020 Friday
- Handover: 17 Jul 2020 Friday (Current status)
- In Transit
- Delivered

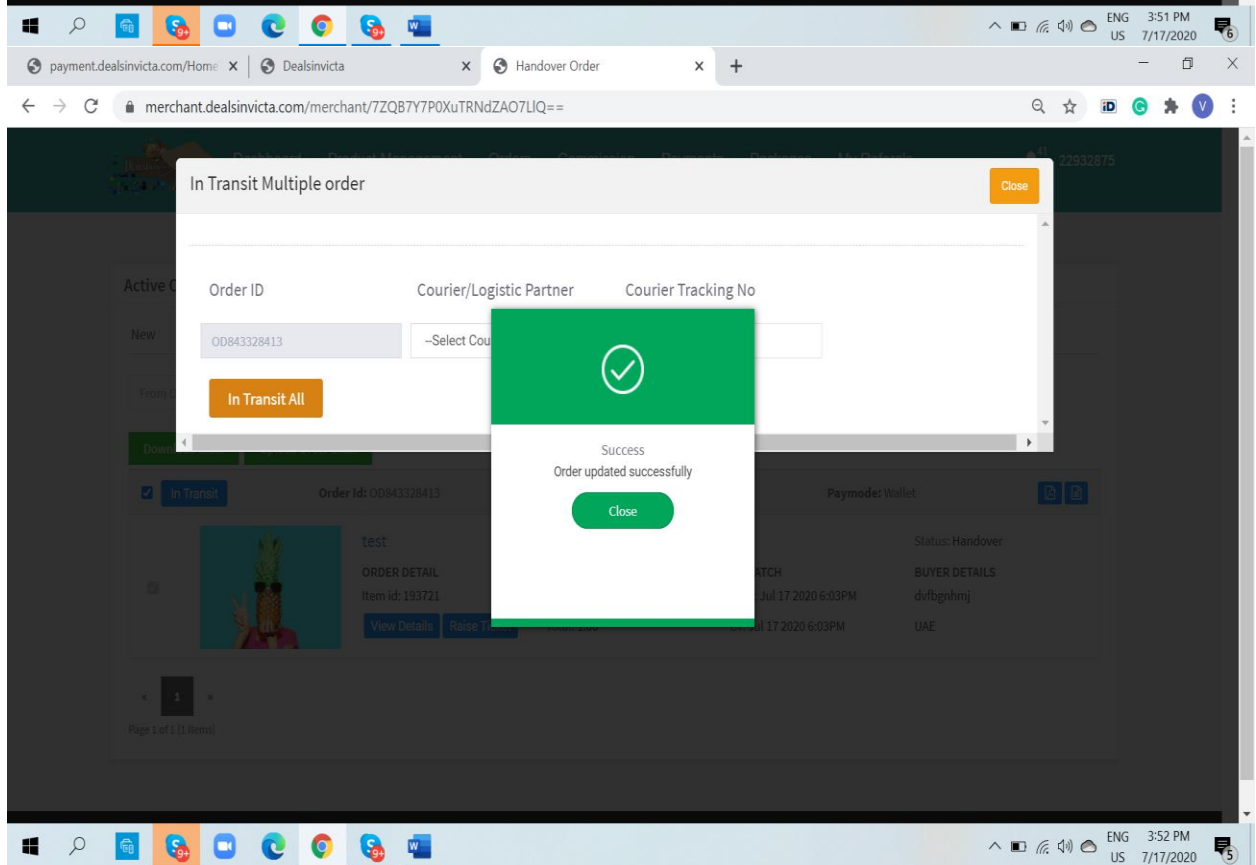
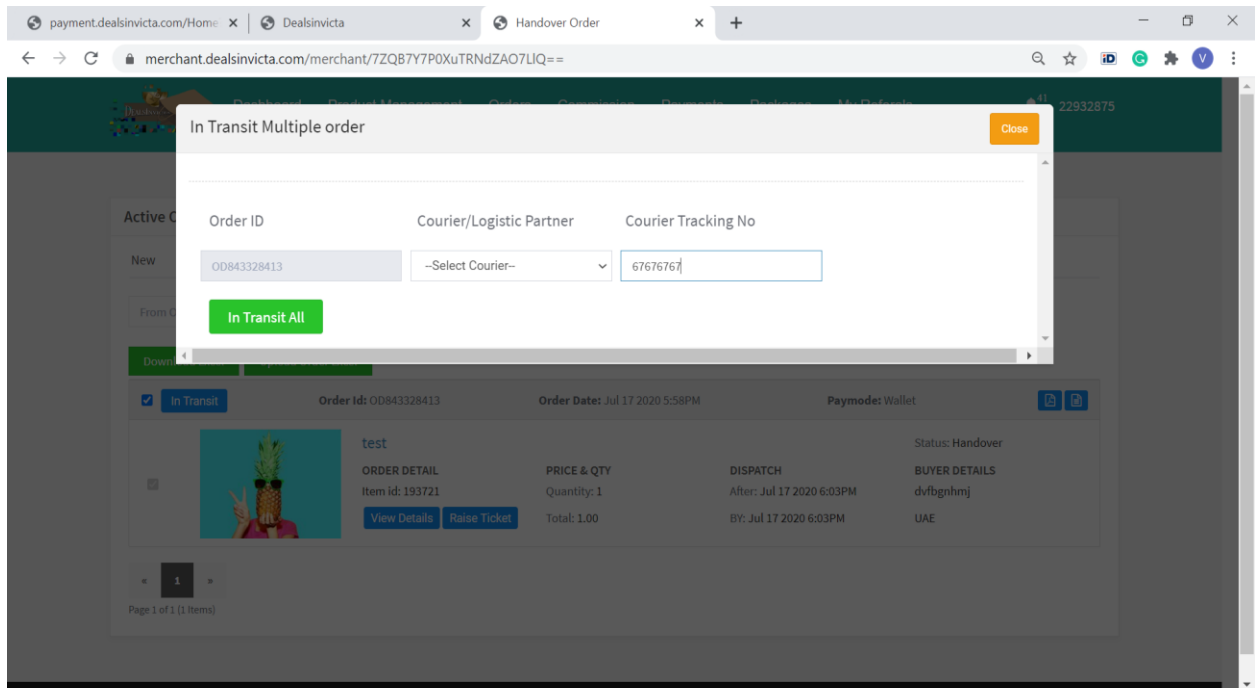
When “In Transit” the package is handed to the shipping company. To place the product “In transit” the product needs to be chosen and then to press “In Transit”.

The screenshot shows a merchant's dashboard on `merchant.dealsinvicta.com`. The 'Active Orders' section is active, showing a list of orders. The order `OD843328413` is highlighted, and its status is 'In Transit'. The order details are as follows:

- Order ID: OD843328413
- Order Date: Jul 17 2020 5:58PM
- Paymode: Wallet
- Status: Handover
- Item ID: 193721
- Quantity: 1
- Total: 1.00
- Dispatch After: Jul 17 2020 6:03PM
- Buyer Details: dvtbghnmj, UAE

The merchant interface includes a navigation menu with options like 'Dashboard', 'Product Management', 'Orders', 'Commission', 'Payments', 'Packages', and 'My Referrals'. The order list has filters for 'New', 'Pack', 'Handover (1)', 'In Transit (1)', and 'Delivered (29)'. A search bar and 'Download Excel'/'Upload Order Excel' buttons are also present.

- The next popping window will require you to fill out the courier tracking number, so that you can proceed with the next step.




- “In Transit” allows the buyer to see the status and the courier number as shown on the below image.

The screenshot shows a web browser window with the URL `dealsinvecta.com/customer/Orders`. The page displays a list of orders under the heading "All Orders (37)". The selected order is OD843328413, with a status of "Packed". The order details include:

- Order ID:** OD843328413
- No of items:** 1
- Date:** 17-Jul-2020 5:58 PM
- Total Amount:** € 1.00
- Phone No.:** 12121212
- Paymodes:** EUR Wallet: INV Wallet:
- EUR Wallet:** 0.70 **INV Wallet:** 0.30
- Shipping Address:** Sofia UAE (123wert6) INDIA

The order details table shows:

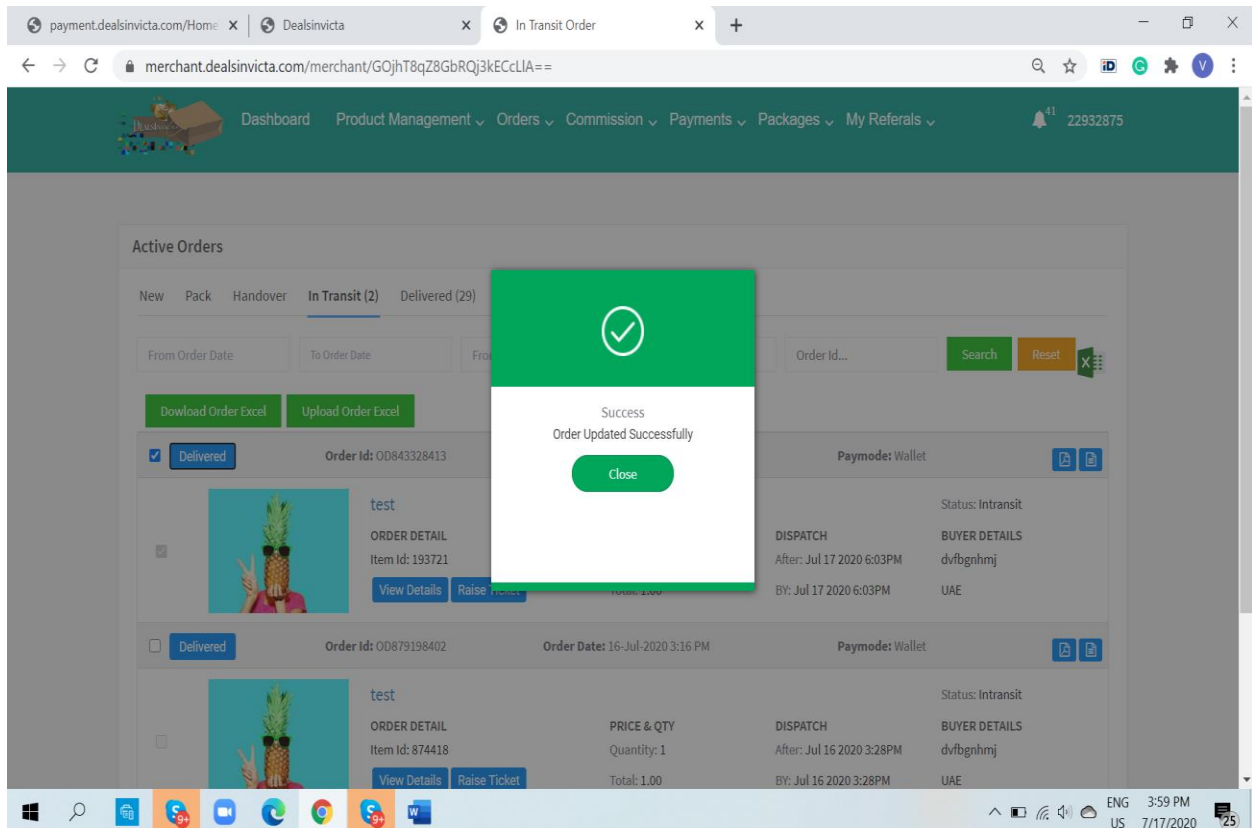
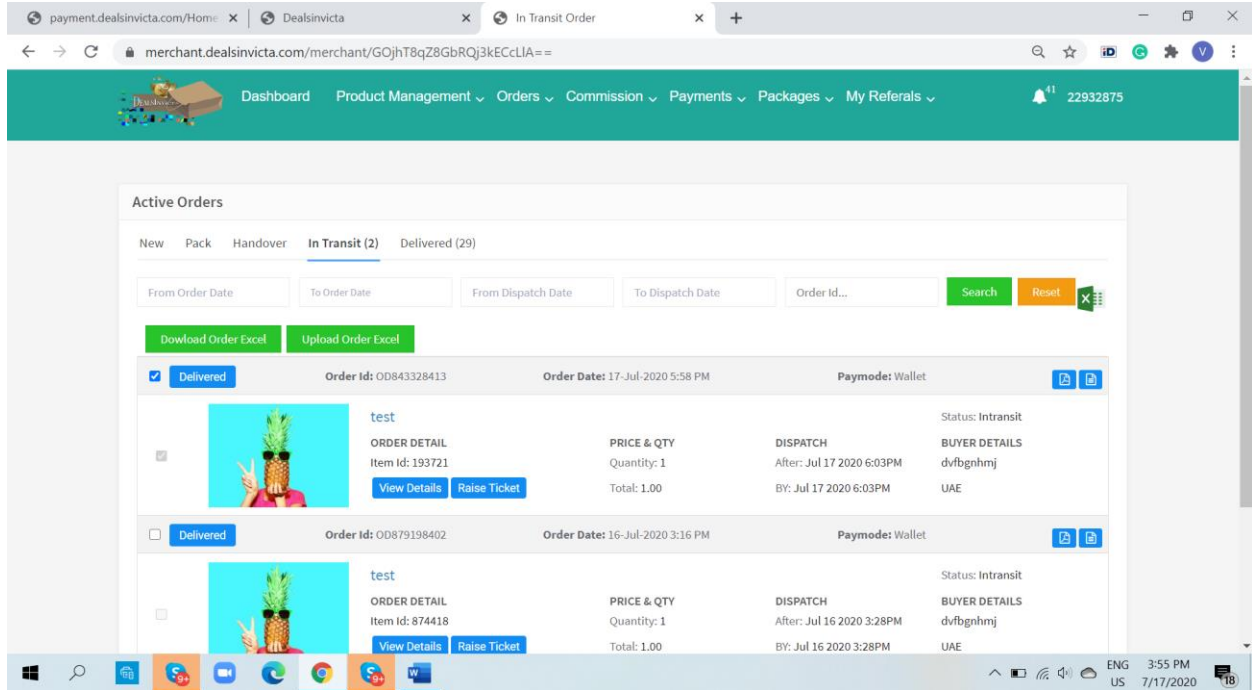
	test	Quantity: 1 Price: € 0.99 shipping Charges: € 0.00 GST/VAT Charges: € 0.01 SubTotal: € 1.00	Packed Track Order
---	------	---	---------------------------------------

Below the order details, a tracking timeline is shown for Courier Tracking No 67676767. The timeline includes the following steps:

- Created:** 17 Jul 2020 Friday
- Approved:** 17 Jul 2020 Friday
- Packed:** 17 Jul 2020 Friday
- Handover:** 17 Jul 2020 Friday
- In Transit:** 17 Jul 2020 Friday (highlighted with a blue circle)
- Delivered:** (indicated by a grey dot)

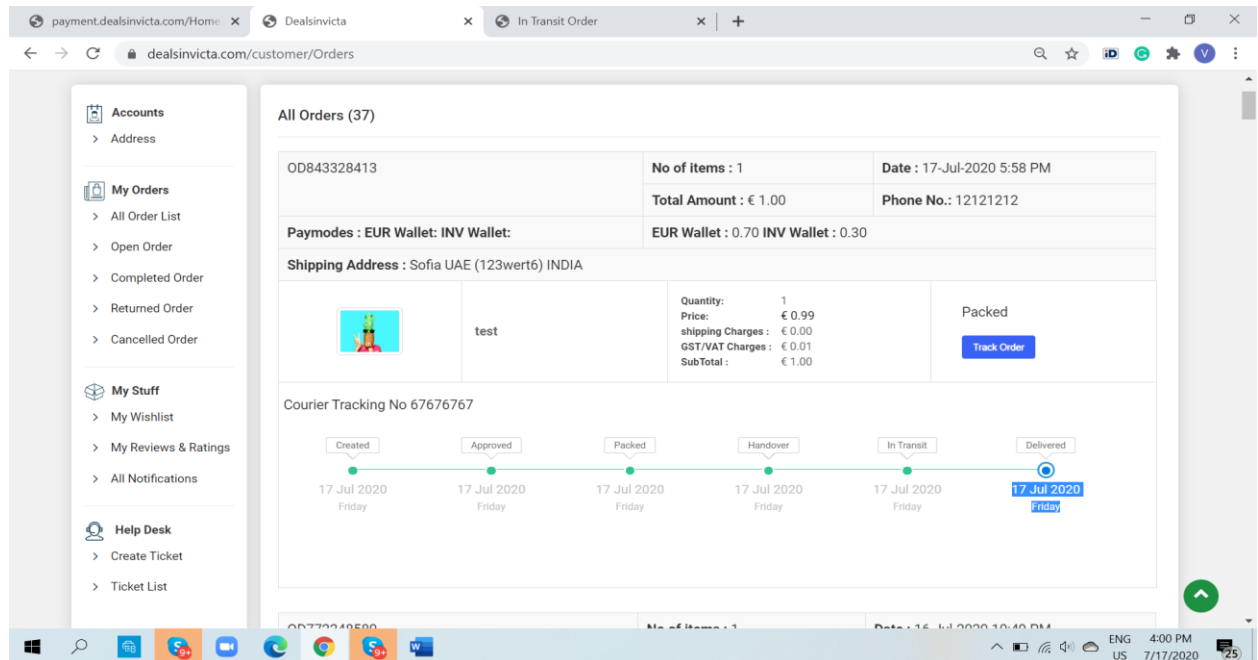
The Windows taskbar at the bottom shows the system time as 3:53 PM on 7/17/2020.

- “Delivered” is the last status. This helps the merchant to change the status of the package, so that the buyer can be informed. Once the package is delivered the shipping company notifies the merchant and then he can update the status of the product by pressing “Delivered”.



When delivered is chosen the order status goes to status “Delivered”.

- For the buyer’s information from the panel he can see that the package has been delivered and the date of the delivery.




The screenshot displays the 'All Orders (37)' section of the Dealsinicta customer portal. The order ID is OD843328413, with 1 item, a total amount of € 1.00, and a date of 17-Jul-2020 5:58 PM. The shipping address is Sofia UAE (123wert6) INDIA. The order is currently in the 'Delivered' status, as indicated by the blue circle on the tracking timeline. The tracking timeline shows the following steps: Created (17 Jul 2020 Friday), Approved (17 Jul 2020 Friday), Packed (17 Jul 2020 Friday), Handover (17 Jul 2020 Friday), In Transit (17 Jul 2020 Friday), and Delivered (17 Jul 2020 Friday). The item details include a quantity of 1, a price of € 0.99, shipping charges of € 0.00, GST/VAT charges of € 0.01, and a subtotal of € 1.00. A 'Track Order' button is visible next to the item details.

Order ID	No of Items	Date
OD843328413	1	17-Jul-2020 5:58 PM

Total Amount	Phone No.
€ 1.00	12121212

Paymodes : EUR Wallet: INV Wallet:
EUR Wallet : 0.70 INV Wallet : 0.30

Shipping Address : Sofia UAE (123wert6) INDIA

Item Image	Item Name	Quantity	Price	Shipping Charges	GST/VAT Charges	SubTotal	Status
	test	1	€ 0.99	€ 0.00	€ 0.01	€ 1.00	Packed

Courier Tracking No 67676767

Event	Date
Created	17 Jul 2020 Friday
Approved	17 Jul 2020 Friday
Packed	17 Jul 2020 Friday
Handover	17 Jul 2020 Friday
In Transit	17 Jul 2020 Friday
Delivered	17 Jul 2020 Friday

The delivery process for services and goods that do not require shipping will be explained in the next manual.